

Outcomes Identified by the Hospital and Home Core Team

Outcome 1: Consumers experience continuity in their lives by maintaining & enhancing their homes, occupation, financial stability, & personal relationships

- **Outcome Domain: Mental Health Services**

1. Consumers and parents/caregivers of children access needed services

Indicators:

- a. Percentage of persons with an SPMI who access services as compared to the prevalence of persons with an SPMI
- b. Percentage of children with an SED who are receiving services as compared to the prevalence of children with an SED
- c. Percentage of persons receiving emergency services who receive a second service within a given timeframe
- d. Number of unduplicated consumers without contact from CMHC in any given timeframe decreases.

Data source: AIMS and URS data tables

2. An array of community treatment options are available

Indicators:

- a. A defined array of mental health services is available within a defined geographic area
- b. Percentage of adults with an SPMI and children with an SED who access mental health services within X miles of their home community
- c. Percentage of adults with an SPMI and children with an SED who receive needed and wanted services timely

Data Source: KHS Medicaid Geo Map

3. Continuity is maintained through seamless services

Indicators:

- a. Mental Health Consumers have one treatment plan that follows them through levels of care –one client- one treatment plan.
- b. There are no gaps in indicated services

Data Source: None identified

4. Consumers do not experience coercion or trauma

Indicators:

- a. (Trauma) percentage of persons with an SPMI and children with an SED who do not experience incidents of abuse, neglect, exploitation and/or serious injuries
- b. (Coercion) percentage of persons with and SPMI and children with an SED who report feeling coerced during the course of receiving mental health services.

Data Source: Protection and reporting system and Qualitative interview

- **Outcome Domain: Housing**

1. Consumers maintain or have access to safe decent affordable housing options

Indicators:

- a. Number of persons in the target population receiving mental health services, who are homeless or precariously housed decreases

Data Source: AIMS

2. An array of supportive housing options is available for adults

Indicators:

- a. A defined array of housing is available in a defined geographic area.

Data Source: None identified

3. Families and children have adequate support systems to prevent out of home placement

Indicators:

- a. Percentage of children with an SED who are receiving services as compared to the prevalence of children with an SED
- b. Number of children with an SED moved from birth family to foster care
- c. Number of children with an SED moved from one out of home placement to another.

Data Source: AIMS and SRS FACTS

4. Supportive placements are maintained for children who must be placed out of their homes

Indicators:

- a. Number of children with an SED moved from one out of home placement to another.

Data Source: SRS FACTS

- **Outcome Domain: Occupation/Vocation**

1. Consumers have access to resources to build, utilize, or maintain the skills necessary for their chosen occupations

Indicators:

- a. Percentage of persons with an SPMI report having the education and skills necessary to pursue their chosen occupation
- b. Percentage of persons with an SPMI who are competitively employed

Data Source: Qualitative Interview and AIMS

- **Outcome Domain: Social Connectedness**

1. Consumers make contact with friends and family and natural supports

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who self report that they have contact with friends and family and natural supports

Data Source: Qualitative Interview

2. Consumers connect to other individuals

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who self report that they have contact with other persons in the community besides friends and family

Data Source: Qualitative Interview

3. Children have skills to develop social relationships

Indicators:

- a. Percentage of families of children with an SED who report their children have the skills necessary to develop social relationships

Data Sources: Qualitative Interviews

4. Consumers make or maintain relationships regardless of where they are in the system

Indicators:

- a. Percentage of adults with an SPMI and families of children with an SED who self report maintaining relationships

Data Source: Qualitative Interviews

• **Outcome Domain: Health**

1. Consumers and parents/caregivers of children access integrated health services in community

Indicators:

- a. Percentage of treatment plans that contain evidence of physical health provider contact.
- b. Percentage of persons with an SPMI and families of children with an SED who report having a primary health care provider

Data Source: CMHC electronic records and Qualitative Interviews

• **Outcome Domain: Safety**

1. Consumers are free from abuse and neglect

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who have not been a victim of a substantiated abuse neglect report
- b. (Trauma) Percentage of persons with an SPMI and children with an SED who experience incidents of abuse, neglect, exploitation and/or serious injuries

Data Source: SRS FACTS System and SRS APS tracking system

2. Consumers are free from self harm

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who report feeling free from self harm

Data Source: Qualitative interview

3. Consumers have an understanding of community safety

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who report understanding of community safety

Data Source: Qualitative Interview

- ***Outcome Domain: Transportation***

1. Consumers have access to transportation for goal related activities and services, including inclusion of families in their children's treatment regardless of where the service is located

Indicator:

- a. An array of transportation options is available in defined geographic area

Data Source: None identified

Outcome 2: Consumers experience recovery and live safe healthy self-determined lives in their community

- **Outcome Domain: Mental Health Services**

1. Consumers and parents/caregivers of children are offered the appropriate level of services.

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who are recommended for inpatient mental health services and receive them within a given timeframe
- b. Percentage of persons with an SPMI and families of children with an SED who request community MH services and receive them

Data Source: AIMS service utilization and KHS screening and other data

2. Consumers actively engage and direct treatment options

Indicators:

- a. Percentage of persons with an SPMI and families of children with an SED self report treatment direction

Data Source: Qualitative interview

- **Outcome Domain: Housing**

1. Consumers live independently and make housing choices

Indicators:

- a. Percentage of adults with an SPMI living independently
- b. Number of adults with an SPMI who self report they chose their own home

Data Source: AIMS and Qualitative Interview

2. Children remain in a nurturing family setting with minimal disruptions

Indicators:

- a. Number of children with an SED moved from birth family to foster care
- b. Number of children with an SED moved from one out of home placement to another.

Data Source: AIMS and SRS FACTS

- **Outcome Domain: Occupation/Vocation**

1. Consumers believe that they can engage in an occupation

Indicators:

- a. Percentage of persons with an SPMI who self report that they believe they can successfully work

Data Source: Qualitative Interview

2. Consumers are engaged in self-determined and meaningful occupations

Indicators:

- a. Percentage of persons with an SPMI self reporting being engaged in meaningful occupations

Data Source: Qualitative interviews

- **Outcome Domain: Social Connectedness**

1. Consumers (adults and children) have healthy enduring relationships with family, friends and others

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who self report their relationships with family, friends, and others are healthy and enduring

Data Source: Qualitative Interviews

2. Consumers build more intimate relationships

Indicators:

- a. Percentage of persons with an SPMI who self report having intimate relationships

Data Source: Qualitative Interview

- **Outcome Domain: Health**

1. Consumers and parents/caregivers of children actively participate in health care and health promotion

Indicators:

- a. Percentage of persons with an SPMI and families of children with an SED who report actively participating in their own healthcare

Data Source: Qualitative Interviews

2. Consumers improve overall health

Indicators:

- a. Percentage of persons with an SPMI and families of children with an SED who report improvement of overall health from pre to post mental health services

Data Source: Qualitative Interviews

- **Outcome Domain: Safety**

1. Consumers and parents/caregivers are empowered to learn skills necessary to maintain personal and community safety

Indicators:

- a. Percentage of persons with an SPMI and children with an SED who report having knowledge and skills to maintain personal and community safety

Data Source: Qualitative Interview

- **Outcome Domain: Transportation**

1. Consumers "get where they want to go"

Indicators:

- a. Percentage of persons with an SPMI who report having the ability to get where they need and want to go

Data Source: Qualitative Interview

Outcome 3: Consumers experience satisfaction with themselves, their world, and their dreams/ aspirations

- **Outcome Domain: Mental Health Services**

1. Consumers and parents/caregivers of children are satisfied with services

Indicators:

- a. Percentage of adults with an SPMI and families of children with an SED who self report being satisfied with mental health treatment services

Data Source: Qualitative Interviews

2. Consumers achieve attain realize personal goals

Indicators:

- a. Percentage of adults with an SPMI and children with an SED who self report attainment of their personal goals

Data Source: Qualitative Interviews

3. Consumers no longer need services or they integrate their chosen services into their lives

Indicators:

- a. Percentage of adults with an SPMI and families of children with an SED who report they no longer need mental health treatment services or have integrated chosen services into their lives

Data Source: Qualitative Interviews

- **Outcome Domain: Housing**

1. Consumers achieve ideal housing goals

Indicators:

- a. Percentage of adults with SPMI who self report achievement of housing goals

Data Source: Qualitative interview

- **Outcome Domain: Occupation/Vocation**

1. Consumers are satisfied/fulfilled with their occupations

Indicators:

- a. Percentage of persons with an SPMI self report being satisfied with their occupations

Data source: Qualitative interviews

- **Outcome Domain: Social Connectedness**

1. Consumers (adults and children) are satisfied with relationships

Indicators:

- a. Percentage of adults with an SPMI and children with an SED who report being satisfied with their relationships

Data source: Qualitative interviews

2. Consumers (adults and children) feel connected social groups that are important to them.

Indicators:

- a. Percentage of adults with an SPMI and children with an SED who self report being connected to social groups that are important to them

Data source: Qualitative Interviews

- **Outcome Domain: Health**

1. Consumers experience wellness

Indicators:

- a. Percentage of persons with an SPMI and families of children with an SED who report being overall healthy

Data Source: Qualitative Interview

- **Outcome Domain: Safety**

1. Consumers are responsible for their own safety

Indicators:

- a. Percentage of persons with SPMI who report.....

Data Source: Qualitative interview

2. Parents/caregivers are responsible for their children's safety

Indicators:

- a. Percentage of families of children with an SED who report.....

Data Source: Qualitative interview

- **Outcome Domain: Transportation**

1. Consumers achieve transportation goals

Indicators:

- a. Percentage of persons with an SPMI who report achievement of their transportation goals

Data Sources: Qualitative interview